

HOLKER.

Reassuring IT

**HOW WE MAKE IT
WORK FOR YOU.**





In the fast-moving world of IT, new innovation is always just around the corner.

But is the new technology, or the provider, right for you?

Our supplier and channel neutral approach builds on our philosophy of client first. We make it our priority to be ahead of the curve with our understanding of the market and our ability to identify and deliver the best fit solution for you, first time, every time.

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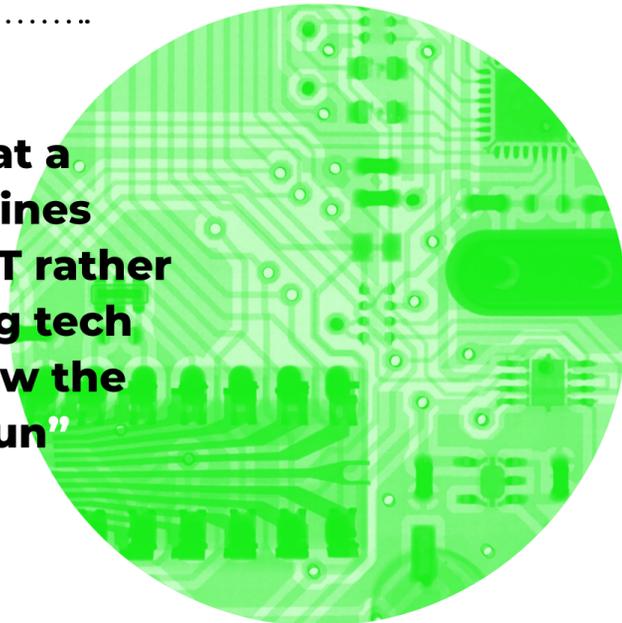
IT SERVICES SUPPORTED.

Holker tailors' packages to meet the specific needs of clients.

These can include remote and on-site support, hardware and software supply, installations, auditing, managed print services and proactive monitoring. Services can be one off or recurring contracts, with a simple price model to suit your business.

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- Allow Tech to work for you**
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- Tailored IT support packages**
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- Combined services to meet your needs**
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- Print services available**
-
- Simple price model**

“It is vital that a business defines how it uses IT rather than allowing tech to dictate how the business is run”



HOLKER CLOUD HOSTED.

With Holker, the cloud journey is easy to start, easy to grow and easy to manage for your business. The Holker Cloud delivers client's applications, giving a complete hosting service for a flat predictable fee. Servers in hyper-scale public clouds still need someone to manage them and seemingly reasonable monthly costs can quickly escalate.

The Holker Cloud guarantees constant access to your data and is designed with industry leading technology and enterprise grade security.

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- Complete IT managed services**
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- Unlock staff resource**
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- Deliver efficiency**
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- Manage risk & embed security**
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- Plan for the future**

CONNECTIVITY LINKED.

Clients can take advantage of Holker's Internet services as well as bespoke private connectivity solutions to link head offices, branch offices, the Holker Cloud, and other public cloud providers.

Whether you're worried about someone digging through a cable or someone trying to infiltrate your network, a Holker connectivity solution can be designed with the correct security, correct technology, and correct levels of reliability to fit your business.

“Holker operates its own service provider MPLS network, capable of delivering a broad spectrum of connectivity solutions to its customers”

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- Ethernet, wireless, and broadband**
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- Internet only, private network or both in one solution**
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- Protect against attacks before they reach your office**
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- Flexible to changing requirements mid-contract**
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- Fully managed by Holker, one point of contact.**

COLLABORATION ENABLED.

We work with clients to design IT systems that are not just useable, they improve the way people work, day in day out. Good tech goes beyond the functional. It transforms the workplace by simplifying tasks, reducing frustration, and making them quicker to perform.

The right combination of products and services can cut costs, increase productivity and contribute to a happy and engaged workforce.

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- Bespoke IT systems by design**
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- Simplifying tasks**
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- Improved productivity**
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- Cut operational costs**
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- Greater staff engagement**



DESKTOP SERVICES MANAGED.

Working from home and while travelling is a vital part of modern business. Holker can enable secure and simple remote employee access to their desktops, applications and other corporate resources from almost anywhere.

The service is scalable, clients only pay for the number of staff they need, but more can be added quickly. It is also flexible – new applications can be added without the need for site visits.

Holker guarantees the availability of the Managed Desktop platform – because there is no local reliance on hardware and staff can work anywhere from any device, organisations can stay up and running no matter what happens.

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Remote working, simplified
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Always-on anywhere, anytime
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Flexible to changing business requirements
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Scalable services
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Guaranteed availability
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VOIP INTEGRATED.

Voice over Internet Protocol (VoIP) is long established technology for replacing the public switched telephone network. Bypassing legacy telephone companies and traditional phone line networks, a Holker VoIP solution can provide Unified Communications (voice, video, and chat) over your existing Internet and LAN connectivity.

With an entry level Holker Cloud VoIP solution your business can take advantage of features such as integration with your CRM systems, calls from mobile apps, voicemail to email, call transcribing, call recording and more. Holker also offer multi-channel contact centre solutions for businesses looking to reduce costs or improve their customer engagement.

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Voice, video, chat and contact centre solutions
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Support remote working
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PCI Compliance
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Feature rich solutions for small businesses
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Simple scalable commercial models
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**“With Holker,
the cloud journey
is easy to start,
easy to grow and
easy to manage
for your business”**

BUSINESS AGILITY DELIVERED.

Now more than ever, the business environment can change quickly. The faster a business adapts, the better its advantage over its rivals.

“Smart IT allows businesses to be flexible, rather than holding them back”

That is why we offer the leading Holker Cloud Solution, enabling swift and seamless adaptation of IT infrastructure in the event of changes to workplace requirements, removing dependence on physical premises and the cost and downtime associated with regular hardware refresh cycles.



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IT which adapts to your business

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Future proof solutions

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Smart IT for flexibility

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Leading Cloud solutions

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Agility as key

MICROSOFT TEAMS REALISED.

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Greater staff engagement

DISASTER RECOVERY SECURED.

Holker’s Disaster Recovery as a Service (DRaaS) provides clients with a secure datacentre in the cloud, making critical applications more available and doing away with the necessity of maintaining another site with duplicated equipment and connectivity.

Holker’s DRaaS is scalable to grow (or shrink) in line with business needs and failover testing is simplified, ensuring back-up systems are not only in place but proven.

DRaaS gives clients the assurance that their businesses will be able to function no matter what.

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Allow Tech to work for you

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Tailored IT support packages

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Combined services to meet your needs

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Print services available

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Simple price model



MIS DATABASE SOLUTIONS SPECIALIST.

The Management Information Systems (MIS) that Schools and Educational facilities use are specialised for the sector, and the expertise and support via our engineers adds an extra string to Holker's education bow.

An MIS is essentially a people database and, to comply with the FE regulations, educational facilities MUST have one of these systems in place to track and report on key statistics.

There are various MIS packages that the sector use with Integris and Arbor being the ones that we recommend.

Holker have an unmatched understanding of MIS for Education packages; as well as providing technical support and the full wrap-around of services, expertise and advice that enables Holker to deliver schools and colleges exactly what they need in terms of IT.

Holker Group is an accredited Arbor partner, which is a one hundred percent cloud solution.

Holker are one of very few providers in the north of the UK.

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Specialist MIS knowledge
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Wrap-around service for all educational clients
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North West accredited Arbor Partner
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100% MIS cloud solution implemented and supported
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G Cloud approved supplier for MIS and IT support
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AUDIO VISUAL SORTED.

Holker provides bespoke Audio Visual – AV solutions and services to a range of clients within the Educational, Government and Corporate sectors. Whether it be a classroom needing a digital whiteboard, a lecture theatre needing a projector, or a reception area needing digital signage; Holker have the experience and expertise to advise, supply and install the right AV solutions.

Holker don't outsource any of the install and support work, meaning you get one point of contact for your AV and IT.

AV Solutions from the classroom to the boardroom.

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Digital signage for schools and colleges
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Installed and supported by Holker employees
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Training provided as standard
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Holker solutions bespoke to your requirement
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PRINT SERVICES MANAGED.

We work with clients to design IT systems that are not just useable, they improve the way people work, day in day out. Good tech goes beyond the functional. It transforms the workplace by simplifying tasks, reducing frustration, and making them quicker to perform.

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SECURITY EMBEDDED.

It is central to Holker's philosophy that security is built into everything we do – it is not an optional extra.

Holker security solutions stretch from your endpoints, to the network perimeter and beyond to employees' workspaces wherever they may be.

Holker will work with you to design a security strategy that meets the risks unique to your business

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By design, not an afterthought
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Joined up security services
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Responsive incident management
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Security always classed as P1
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Expert security specialists
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